Clinical Specialist (Counseling)

About Neurocore

Neurocore improves human performance by developing the brain's ability to become stronger. We have created a science-based approach that uses advanced neuroimaging technology to engage the brain in real time to improve focus, attention, impulse control, and sleep. Our services have helped thousands of people of all ages significantly improve symptoms related to a variety of behavioral and physiological issues, like ADHD and difficulty sleeping. In addition, we have worked with already high functioning athletes and executives to maximize their performance in their professional lives.

Position Overview

As a Clinical Specialist in a Neurocore Brain Performance Center you have the opportunity to be an expert on the science behind behavior. You will utilize Neurocore's cutting edge technology as well as industry best practice test measures to provide meaningful diagnostic data to clients so that they can make informed decisions around improving brain performance.

Working with clients to maximize their Neurocore experience you will monitor their progress, provide relevant education that meets their needs, and review program outcomes. Delivering outstanding client service with a high level of professionalism and integrity, your work will help clients develop lasting skills that they can utilize throughout their lives. In your role as Clinical Specialist, you will also provide direction, education and oversight to a team of Neurocore Client Advocates as you work as a team to ensure that every Neurocore client’s expectations are exceeded at every visit. Your work, every day, will help create passionate advocates for Neurocore and the life changing services we offer.

Responsibilities and Duties

- Evaluate client needs and create a custom treatment plan, helping individuals with the resources needed to reach personal goals.
- Conduct personal counseling sessions with individuals to improve mental health.
- Encourage clients to discuss emotions and experiences.
- Confidently play the role of an in-center expert on neurofeedback and the science behind behavior.
- Take lead in engaging with clients that have questions beyond the scope of what is expected to be handled by Client Advocates and Program Specialists (typically clinical-based questions).
- Provide direction, education, and oversight to a team of Client Advocates.
- Engage with clients (and walk-in traffic) and demonstrate an ability to clearly and confidently articulate Neurocore’s program.
- Demonstrate consistent, accurate record keeping within EMR program.

Education and Experience

- Must be a practicing and fully licensed LMSW or LCSW professional
- Excellent verbal communication skills that are delivered authentically and with energy, both one-on-one and in small group settings
- Ability to work evenings and occasional weekends to meet client schedules and needs
- A strong interest and passion for health, wellness, and affecting positive change in people’s lives
- BCIA certification in neurofeedback preferred, or willingness to obtain during new hire process